

Kryal Castle is Open

At Kryal Castle, the safety and wellbeing of our guests and team members is our utmost priority. This is certainly a unique situation we all find ourselves in. Fortunately, Kryal Castle is an open-air venue with ample outdoor areas for friends and family's to enjoy a range of activities and shows while maintaining an appropriate social distance.

Government Update:

The Prime Minister and Chief Medical Officer have provided information regarding Australia's response to COVID-19 which includes the suspension of static, seated events of more than 500 people for a sustained period of time.

This advisory does not apply to Kryal Castle as we are predominantly an outdoor experience, which is not static.

At the advice of the Government, we will continue to operate at a reduced capacity in-line with Government recommendations.

Guest Safety & Our Protection Measures

Kryal Castle will continue to operate with additional stringent hygiene and safety measures in-place. We have and will continue to undertake rigorous hygiene standards, cleaning procedures and health and safety standards.

- There are plenty of tables both inside and out at the appropriate social distance.
- We have created a new revised program, to ensure that our activities and shows allow for the appropriate social distance guidelines for all visitors.
- All crockery, cutlery and glassware are sanitised via commercial grade equipment. Single use biodegradable packaging is also in use throughout the venue where possible.
- Our Park Cleaners and all staff are cleaning and sanitising with increased frequency especially high traffic areas.
- Our staff are frequently using hand sanitiser and have good access to washing stations.
- No rostered staff have returned from travel in the last 14 days and if they do they are required to stay home for 14 days and require medical clearance to return to work.
- Any staff members with any signs of fever, cough or flu-like symptoms are required to stay at home and seek medical advice.
- Accommodation bookings check ins and checkouts are now available through our contactless system





However, we also need your co-operation also

- If you have recently returned from overseas in the last 14 days we ask that you, please stay home and visit us another time
- If you have fever, cough or flu-like symptoms to stay at home and visit us another time
- While in line for activities please maintain an appropriate social distance
- Please practise good hygiene at our hand washing stations
- Please apply the appropriate social distance to our staff. Our staff will be as friendly as ever, and will still be smiling, chatting and posing for photos – just from a little further away than usual.
- We encourage you to use our cash less payment systems whenever possible preferably tap and go. We no longer require a \$10 minimum for eftpos purchases.

Future Updates

Kryal Castle will continue to monitor the situation and update our response to COVID-19 based on recommendations provided the Government and Health Authorities. We will provide further updates via this page and social media when available

Thank you for your continued support and we look forward to you visiting our castle and enjoying our fresh aired open spaces.

The Kryal Castle Team

Kryal Castle - One 2 One KC Unit Trust trading as Kryal Castle ABN: 18 614 723 853

 121 Forbes Road, Leigh Creek, VIC 3352  (03) 5334 8500  admin@kryalcastle.com.au  www.kryalcastle.com.au

